



Corporate philosophy

Customer satisfaction, safety of operational procedures, employee protection, protecting the environment and the quality of operational procedures and services provided - these are our most demanding requirements. Included in this bracket is overall safety, adherence to legal and safety-related regulations, avoidance of illnesses and promoting the development of our personnel in view of preventative and safety-conscious behaviour.

The customer determines the benchmark of quality. The quality refers to the highstandard of our products and services. Complying with the specified level of quality makes economic sense and avoids unnecessary costs. Quality assurance and development is a continuous process, an important part of our work and especially an executive function. Quality and safety begin in the mind, and combined, bring about success. Quality and safety should never come about by coincidence, which is why we plan and define it rationally, with no personal interference.

Other goals of our company include: high quality of products and inspections, the constant enhancement of our products, the implementation of all current standards as well as legal and regulatory requirements. Only inspection equipment of the highest standard is used in our laboratory. We give our employees regular instruction so as to ensure that we are able to provide our customers with expert consultation and an efficient execution of their order. The high quality of our products is guaranteed through constant checks in our inspection laboratory. The work of the laboratory employees and their managers is entirely independent of any commercial, financial or other such influences – they are therefore not subjected to any interference while investigating the decisive issues and coming to a verdict.

Avoiding mistakes takes priority over establishing which mistakes were made. Right from the very beginning, correct and safe working procedures must be observed at every workstation. The aim is “100% correctness”, even at the first attempt, by not tolerating any errors, doing everything possible to avoid them, and identifying and remedying the causes of any such mistakes.

Of utmost importance to us is protecting people, preserving the integrity of all products and materials against loss and destruction or theft, protecting manufacturers' information, which is given to the custody of a third party, and adhering to legal and safety-related regulations.

Discretion is observed in all procedures carried out both inside our company and with our customers. Each and every one of our employees understands their duty and responsibility towards his/her own health and safety as well as that of his/her colleagues, and of anybody else involved in the course of their work. The successful cooperation of our employees takes place under fair conditions.